



Priorities in First Medical Response The Golden Hour and Beyond

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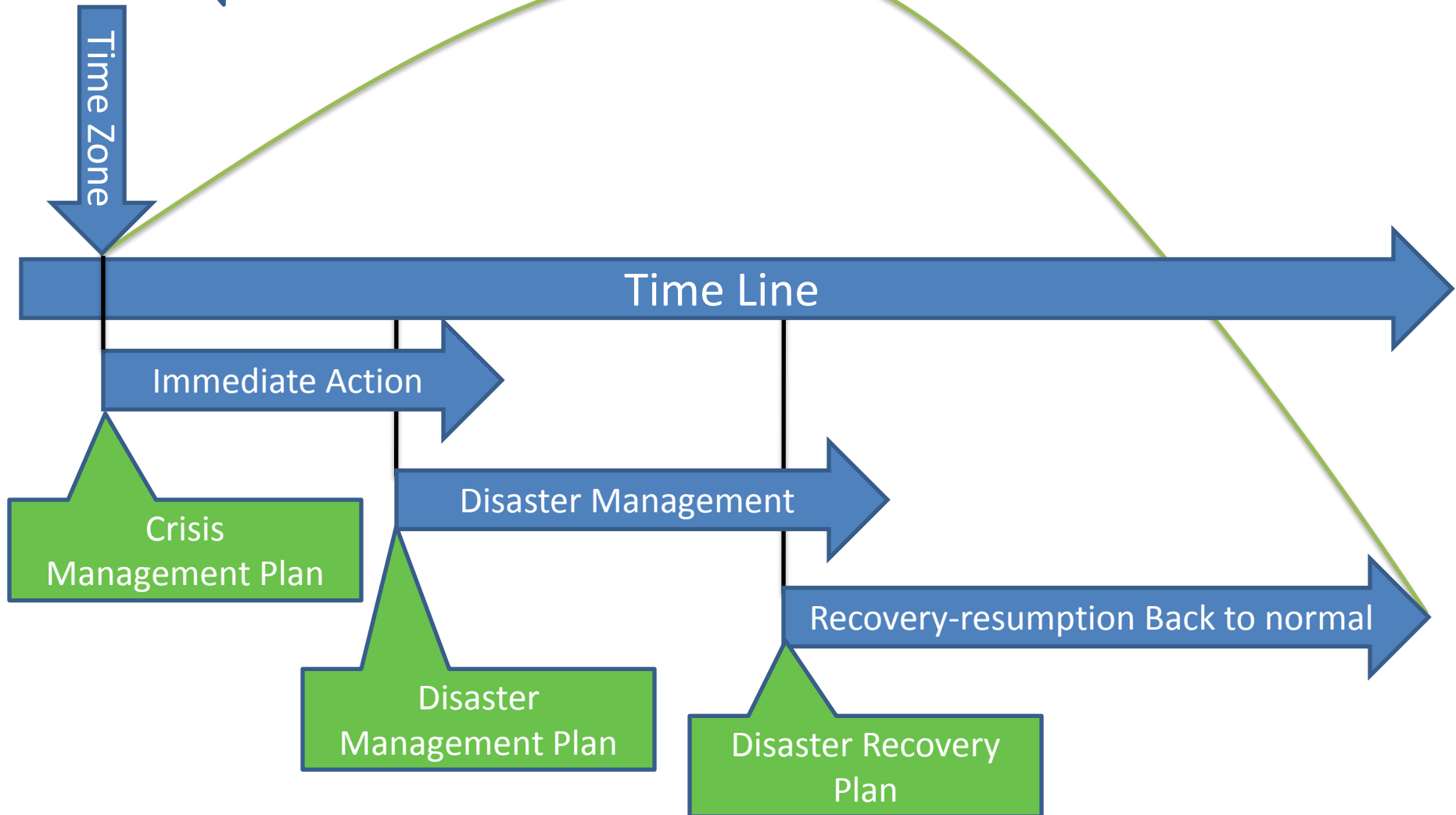
Crisis - readiness, response, recovery

There is a prime Human Factor

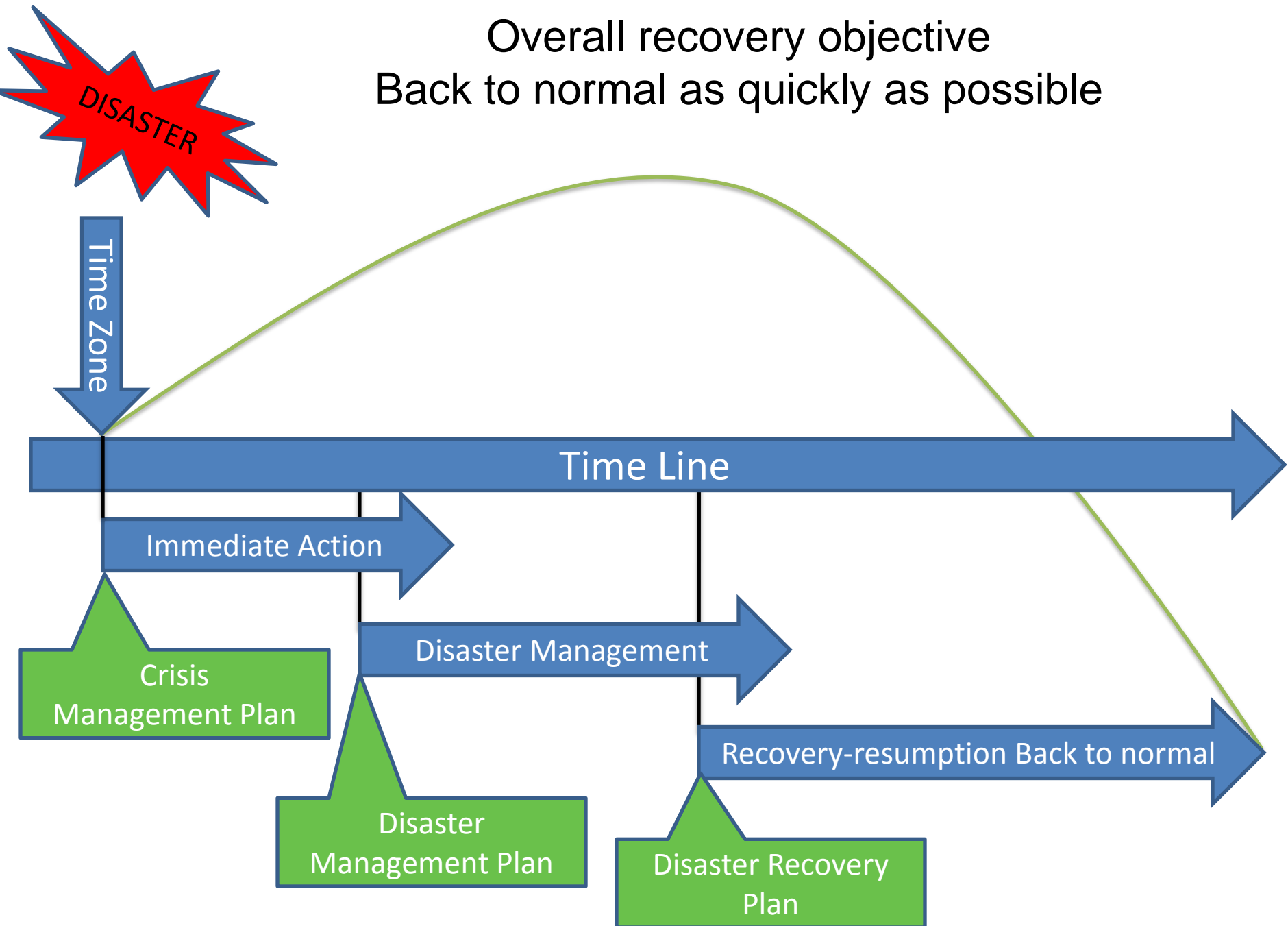


- There are casualties
- People will be frightened
- It may be difficult to think
- There is a thirst for knowledge

Overall recovery objective
Back to normal as quickly as possible

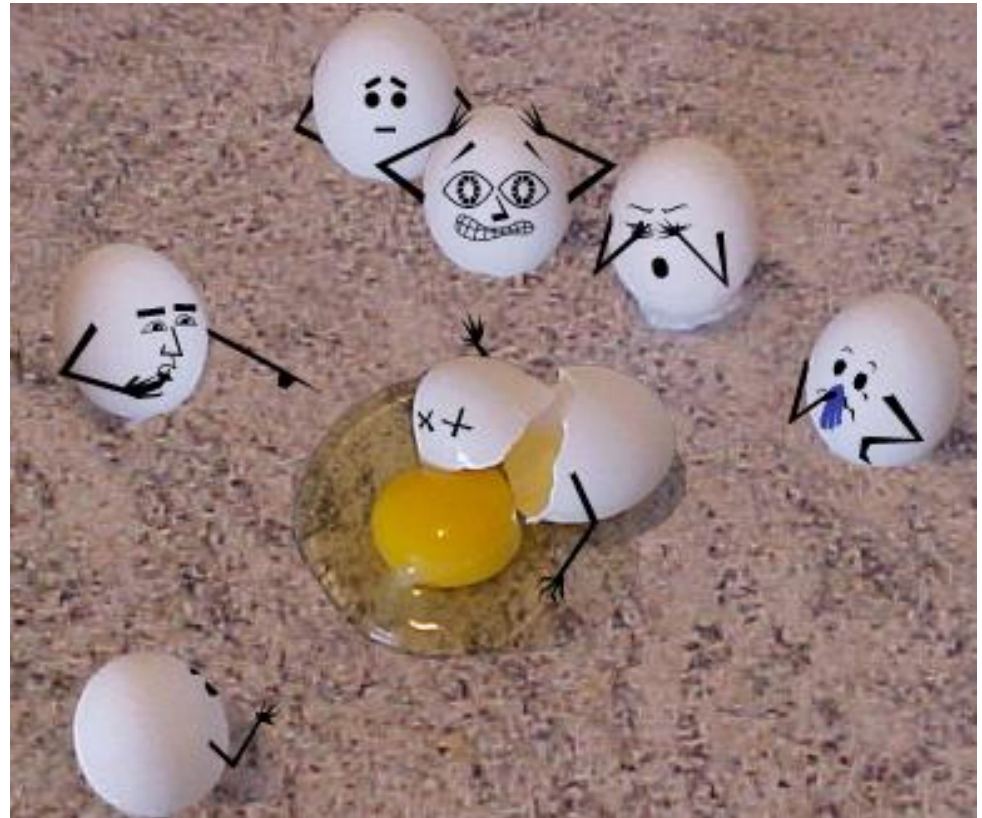


Overall recovery objective
Back to normal as quickly as possible



The priorities of response

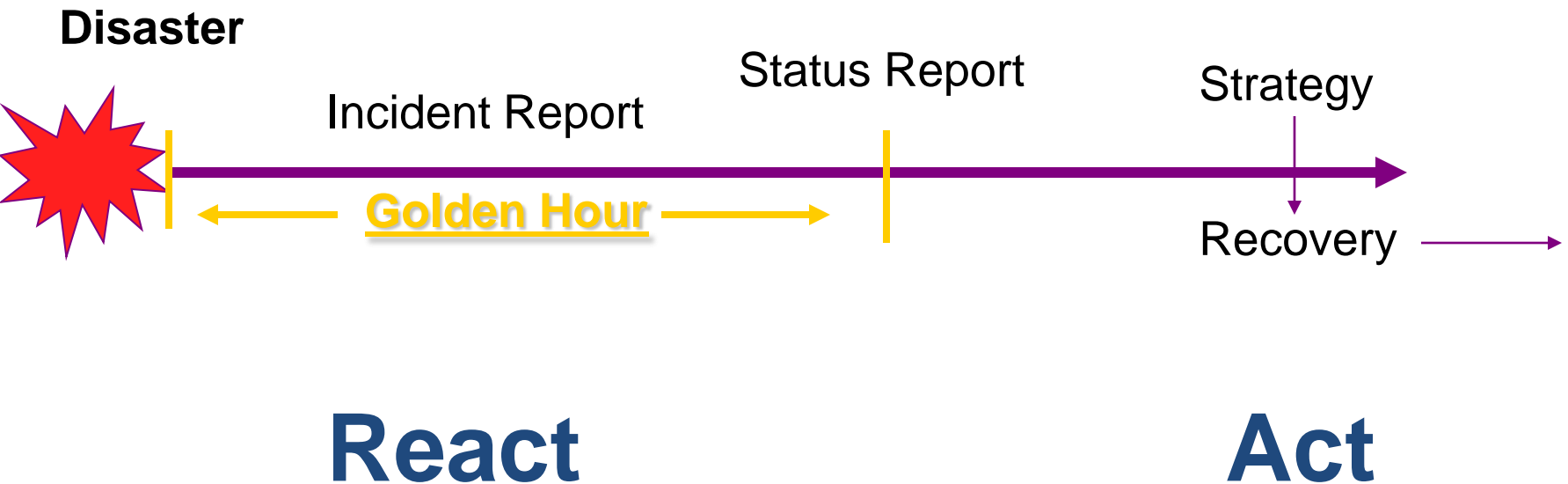
- *People*
- *Infrastructure*
- *Organisation*



What is important?

- Selecting the correct members of the Disaster Management Team
- The disaster management process
- Understanding the response dynamics
- Managing the information flow
- Decision making process
- Lines of communication – internal and external.

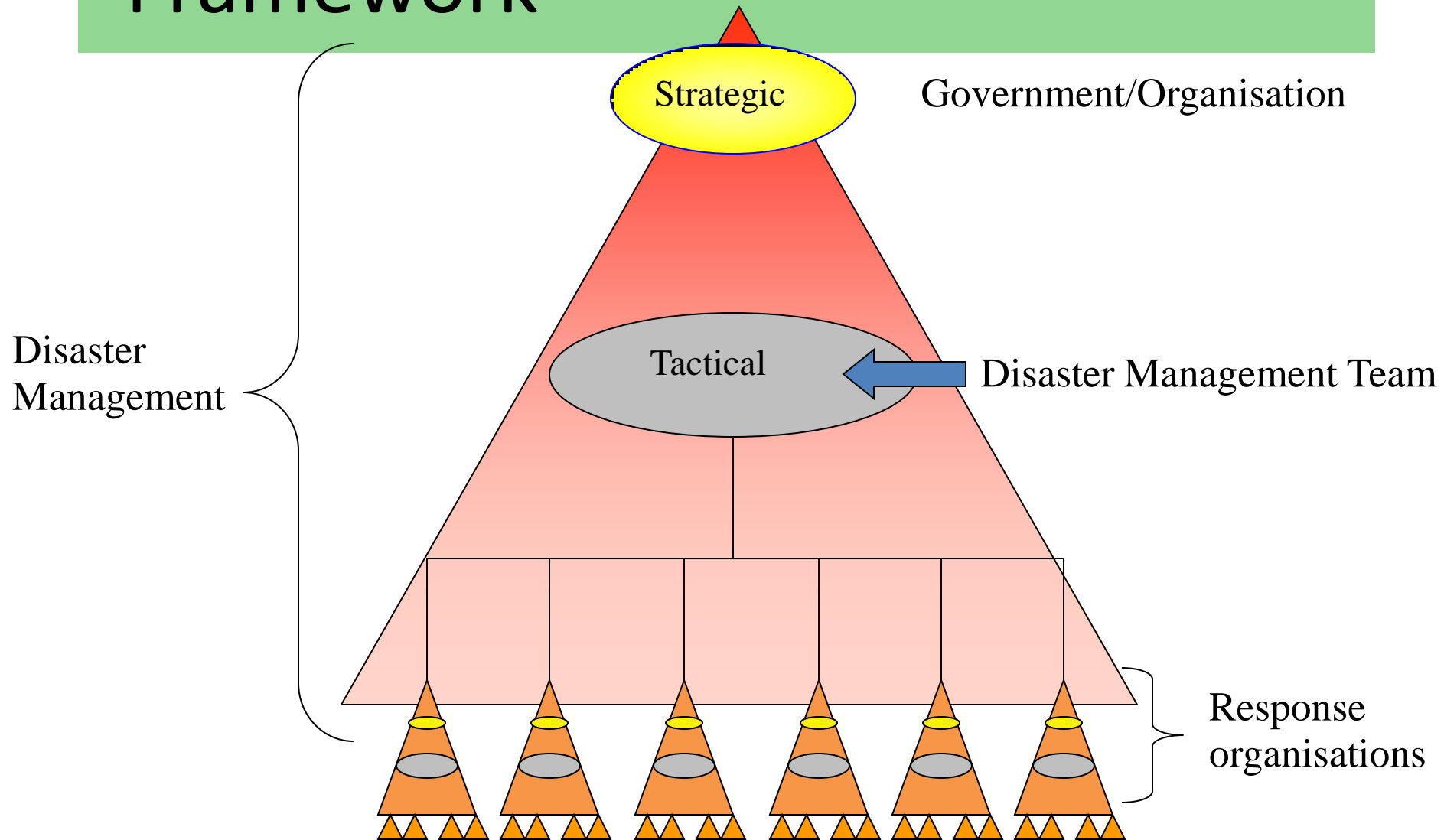
Process - Time Line



Developing a Standard Approach

- Disasters follow a discernable pattern
- Need to understand Roles and Responsibilities
- Need to understand the process and need to practice it!

Framework



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If time is crucial

**Response may have to start
before all facts are known**



Delegation of authority is essential

Command and Control at each level

The diagram features three main components. At the top is a light green rectangular bar. Below it is a large, red, wavy ribbon-like shape containing the text 'Command and Control at each level'. Below the red shape are two other shapes: a yellow oval on the left containing the text 'Procedures', and a green parallelogram on the right containing the text 'Clarity Training'. A thin blue horizontal line is positioned at the bottom of the slide, above the footer text.

Procedures

**Clarity
Training**

Technology helps

Communications is crucial at every level -

- Between individuals
- Between teams
- To & from Control Centre
- To support organisations



**Needs a
Back-up**



Practise until perfect

Summary

- Straight forward in concept
- Depends on professionalism
- Training and exercising
- Good procedures and equipment

Individual needs

Group needs

Task needs

**All depend
on each other**

Summary



**Develop an
Aide-memoire**



Crisis – readiness, response and recovery

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